



# Roam

MOBILE STAFF DEVICES

Roam is our mobile staff productivity app, allowing library staff the freedom to move around the branch. No longer constrained to sit behind an information desk, but able to help patrons with catalog inquiries, event information and registration, room bookings, library account setup, and much more, all from a mobile device.

## Staff features

- ✓ **Mobile self check**  
Check items out, return and renew items from anywhere in the library.
- ✓ **Circulation**  
Scan items to get information such as when they last circulated, see reviews from Content Café and recommended next reads from Novelist.
- ✓ **Room booking**  
Check bookings and make reservations for quick book study rooms or for multiple layout meeting rooms.
- ✓ **Patron sign Up**  
Register new patrons and update existing details (ILS dependent).
- ✓ **Branch locations**  
All your branch locations and their details are available from within Roam. Share details and directions with patrons.
- ✓ **Facility maintenance**  
Report issues found in your branches and choose which departments to inform. Fill in the details of the issue and take or choose photos to accompany the report.
- ✓ **Asset reservation**  
Make patron reservations for library assets such as 3D printers or PCs.
- ✓ **Events**  
Real-time events and program data on hand wherever you are. Email specific event data to patrons and capture attendance details for events. Register patrons and their guests for events.
- ✓ **Event check in**  
Check patrons in for registered events by scanning tickets or using a manual check in list.
- ✓ **Event brochures**  
Create custom printable pdf brochures of your events and email to patrons.
- ✓ **Security alerts**  
With a single click you can quickly request security or emergency assistance in your branch. There is an option to Broadcast pre-defined or custom messages to an individual group or the entire library.

